

# UNFI 2022 Benefits Guide

Choose the benefits that work for you



### PART-TIME NON-UNION (<30 HOURS)

This guide applies to certain associates participating in the UNFI-sponsored benefit programs and plans. This information may not apply to certain part-time associates or certain other associates. This information also may not apply to certain union -represented associates unless specifically provided in a collective bargaining agreement. Contact the Associate Contact Center at **1-800-969-9688** for information on eligibility. UNFI reserves the right to amend or terminate the programs and plans in whole or in part at any time.

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This guide summarizes certain benefit programs. In the event of a conflict between this guide and the official plan or program documents, or if there is an issue this guide does not address, the official documents will govern.

# **UNFI 2022 Benefits Guide**

## Choose the benefits that work for you.

At UNFI, we work together for a better future, and that starts with our people. That's why we care about Total Rewards for our associates. Total Rewards is more than just your pay and health benefits. Our Total Rewards include programs and support to help you take care of your "whole self"—your health, finances and overall wellbeing...and those of your family. Explore your 2022 options—we've made improvements and added new options so you can meet your unique needs and choose the benefits that work best for you.

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# **Before You Enroll**

# **Enrollment Overview**

Non-union associates (excluding retail associates) will be automatically enrolled in the following programs once they have satisfied any eligibility waiting period or other eligibility requirements:

- Healthy Pursuits wellness program (Virgin Pulse),
- Employee Assistance Program (EAP),
- Calm, and
- The UNFI 401(k) Plan

Non-union associates (excluding retail associates) will be automatically enrolled in the Bright Horizons Back-up Care and Enhanced Family Resources program upon hire.

All UNFI associates will be automatically enrolled in the PerkSpot Associate Discount program upon hire.

**PLEASE NOTE:** The above vendors may require eligible associates to register an account on their site before participation in the program can begin. See the program descriptions for more information.

## **Enrollment Tools and Resources**

At UNFI, you don't have to be a benefits expert to feel confident in your decisions. Take advantage of these tools and resources designed to help you make the right decisions for yourself and your family.

## My Benefits Tile of the HR Self-Service Portal

This Benefits Guide is meant to provide a high-level overview of the benefits available to UNFI associates under the UNFI Health and Welfare Plan and other voluntary programs. You can access additional benefit documents, resources, and links through the My Benefits tile of the HR Self-Service Portal or by visiting the applicable vendor website.

### CALL THE ASSOCIATE CONTACT CENTER (ACC)

Still have questions or having problems enrolling? The ACC is here to help! Contact the ACC at **1-800-969-9688** or email **ACCInquiry@unfi.com**.

# Who's Eligible

The standard health and welfare benefits eligibility rule is noted below. However, the benefits described in this Guide apply to non-union associates (excluding retail associates) expected to average less than 30 hours of service per week and who are only eligible for certain select benefits intended to support their overall wellbeing.

## **Standard Eligibility Rule**

Non-union associates are eligible for benefits the first of the month following 30 days of employment. The benefits you are eligible for are based on your expected average hours of service per week when you're hired.

- Average 35+ hours per week offered the full benefits package
- Average 30 34.99 hours per week offered the limited benefits package which includes the HDHP medical option, Healthy Pursuits Wellness Program, Health Advocate, EAP and Calm
- Average less than 30 hours per week offered the Healthy Pursuits Wellness Program, EAP and Calm

Non-union associates (excluding retail associates) will also be eligible to participate in the Bright Horizons Back-up Care and Enhanced Family Resources program upon hire.

Non-union associates who work less than 30 hours per week upon hire will have their hours measured over a 12-month period commencing on their date of hire. If the associate averaged at least 30 hours per week over the measurement period, he or she will be eligible for additional benefits the first of the 14th month of service based on their actual average hours per week.

Benefits eligibility for union-represented associates may differ across work groups based on the terms of a collective bargaining agreement. Refer to the eligibility rules for your work group to see if you're eligible for coverage.

## **Requalifying For Benefits Eligibility Once Per Year**

Associates requalify for benefits eligibility once a year. This simplifies the enrollment process and, if you qualify for coverage, allows you to keep your coverage in place for an entire year at a time (provided that you remain eligible). Benefits eligibility for current associates will be determined by hours of service during a defined 12-month period. An associate must be employed during the entire 12-month period to be included in the requalification determination.

FOR 2023... ...benefits eligibility will be based on the hours worked from October 10, 2021 – October 8, 2022.



# Your Benefits–No Enrollment Required

# **Overview**

As long as you meet the eligibility requirements, the benefits, programs and policies described here are available to you at no cost, with no enrollment required. It's part of the total package you receive for your valuable contributions to UNFI.

UNFI partners with outside vendors to provide some of these benefits and programs and does share necessary information so these vendors can make the programs available. You may receive periodic communications from these vendors from time to time.

- Employee Assistance Program (EAP)
- Calm
- Paid Time Off (PTO), Vacation, Sick Days
- Paid Parental Leave and Paid Maternity Disability Leave
- Bright Horizon Child and Family Care Resources
- Perk Spot: Associate Discount Program

# **Employee Assistance Program (EAP)**

This company-paid program offers all associates free, confidential and professional counseling services (up to five sessions) for yourself and members of your household. The EAP addresses a wide range of personal issues, including legal, financial, child care, eldercare, wellness and many additional topics.

To use the EAP, visit ComPsych at www.guidanceresources.com (web ID: UNFI) or call 1-844-729-5167.

## Calm

Beginning January 1, 2022, UNFI will offer all EAP-eligible associates exclusive access to the Calm app, the nation's top sleep and relaxation app. Calm features services designed to help you relax and focus, including:

- Meditations, daily Calm sessions (10-minutes of mindfulness concepts)
- Music
- Calm Body (for warm-ups and stretches)
- Calm Master Classes and nature scenes with soundscapes
- Sleep stories-adult bedtime narrated by various celebrities such as LeBron James and Matthew McConaughey

With UNFI's special membership you'll get access to:

- Digital events and expert-led webinars on topics including mindfulness, resilience and mental fitness training
- Curated information via Calm's blog to assist with issues related to working from home and other helpful tips

You can access your account on up to five devices, and the app may be used concurrently. Download the Calm app at the Apple App Store or at Google Play.

## Paid Time Off (PTO), Vacation, Sick Days

Taking care of yourself includes having time to rest, recharge and recuperate. Our paid time off policies let you take time off for vacations, personal days or when you're sick. Talk to your local Human Resources representative to learn about the PTO, vacation or sick day policies available to your work group.

# **Paid Maternity Disability Leave**

UNFI offers paid Maternity Disability Leave (MDL) for those who are medically unable to work due to pregnancy or who are recovering after giving birth. Full-time non-union associates are eligible for one week of paid MDL, and part-time non-union associates are eligible for three weeks of paid MDL.

You may be eligible for other leaves of absence in addition to the leaves described above, such as Family Medical Leave. For details, check the myPolicies site accessible via the myUNFI Portal, or talk to your local Human Resources representative.

## **Bright Horizon Child and Family Care Resources**

Need help finding child care, elder care, support for children with special needs, learning resources or pet care? Bright Horizons can help. UNFI non-union associates (excluding retail associates) are eligible for Bright Horizons upon hire.

### **Back-up Care**

Whether school's closed or a regular caregiver is unavailable, you can rely on Bright Horizons Back-up Care™ and get highquality child care in a center and child or adult/elder care at home whenever you need an extra hand. Eligible UNFI associates have access to five care days per year. Center-based care is \$15/child per day or \$25/family per day. In-home care is \$6/hour.

Be sure to register in advance so you're ready whenever you need care. To register for Bright Horizons back-up care:

- Go to www.backup.brighthorizons.com or download the app (search "back-up care" in the App Store or Google Play),
- Enter employer username (UNFI) and password (Benefits4You), and
- Complete your care profile.

### **Enhanced Family Supports**

To help you better manage your work, family and personal responsibilities, UNFI offers Enhanced Family Supports—access to a broad range of support for you and your family's care needs. You get:

- Waived membership fee (\$150 value) to Sittercity, a nationwide database to help you find babysitters, elder care, virtual sitting, pet care providers and housekeepers
- Discounts on local, high-touch nanny placement services for trained, screened nannies
- Jump ahead on Bright Horizons center waitlists to get tuition discounts at partner centers
- Discounts on tutoring, test prep and enrichment classes from high-quality education partners

Check out everything Bright Horizons has to offer at clients.brighthorizons.com/unfi.

## Perk Spot: Associate Discount Program

PerkSpot is a one-stop online shop with exclusive discounts that help you save money on many of your favorite brands. It's completely free and optimized for use on any device: desktops, tablets and phones. Start saving by signing up at **unfi.perkspot.com**.

Enjoy access to thousands of discounts in over 25 different categories, updated daily. Take advantage of online offers from popular national retailers and discover discounts in your neighborhood with PerkSpot's Local Map. Filter your map results by categories like restaurants, health and fitness, retail and more!

# Healthy Pursuits Wellness Program

UNFI offers the opportunity to earn up to \$180 in Pulse Cash and live a healthier life—through *Healthy Pursuits*. Beginning September 1, 2021, you can even participate in *Healthy Pursuits* as a non-union associate (excluding retail associates) who is not eligible for medical benefits. Your eligibility to participate begins the first of the month following your first 30 days of employment.

Note: Spouses not enrolled in UNFI medical coverage are not eligible to participate in Healthy Pursuits.

The *Healthy Pursuits* wellness program year runs from September 1, 2021, through August 31, 2022.

### How Does It Work?

**First, create an account with Virgin Pulse.** Virgin Pulse is our wellbeing vendor and a trusted partner in helping associates live healthier lives. To create an account:

- Visit www.join.virginpulse.com/unfihealthypursuits
- Enter your name, DOB, state and country
- Agree to the account terms and conditions
- Follow the prompts to create login credentials

Make it even easier to track points and earn your Pulse Cash by downloading the mobile app. You'll earn 100 points just for completing your registration.

**Then, complete activities to earn points.** Here's a snapshot of the most common healthy activities to track, but you can find a full list in your Virgin Pulse account.

Program or Activity	Points per Program Year			
Complete the Health Assessment	3,000			
Tobacco Free Agreement	7,000			
Preventive dental exam	3,000 3,000			
Routine vision exam				
Annual physical3,000Age- and gender-appropriate screening500 per screening (up to six)				
		Plus many, many more activities!		

If you think that you may be unable to participate in or achieve the requirements of the *Healthy Pursuits* program, please call Virgin Pulse at **1-888-671-9395**. A representative will work with you (and, if you wish, with your doctor) to identify a reasonable alternative to earn the Wellness Incentive that meets your medical needs.

## Build Your Balance and Get Rewarded FOR ASSOCIATES NOT IN UNFI MEDICAL COVERAGE:

Earn these points	and you'll get	
15,000	\$30 Pulse Cash	Up to \$180 in total
30,000	\$40 Pulse Cash	Pulse Cash once you earn 60,000 points!
45,000	\$50 Pulse Cash	
60,000	\$60 Pulse Cash	

## What is Pulse Cash?

Earn Pulse Cash to buy items in the Virgin Pulse store, like fitness tracking devices (which sync your steps and activity and help you earn even more points), gift cards and more. Check out the Virgin Pulse app or website for more information. Note: If earned, Pulse Cash will be imputed as taxable income.

### **QUESTIONS?**

For questions about your Virgin Pulse account or *Healthy Pursuits*, contact Virgin Pulse member services via email to **support@virginpulse.com**; by calling **1-888-671-9395** from 8 a.m. to 5 p.m. ET, Monday through Friday; or through live chat via **www.join.virginpulse.com/unfihealthypursuits**.

### YOUR SECURITY IS IMPORTANT

Using a third-party company like Virgin Pulse plays an important role in protecting your personal information. UNFI will not see any identifiable participant data, so you can feel confident that your private information remains private.

# UNFI 401 (k) Plan

The UNFI 401(k) Plan is your company-sponsored retirement benefit that offers you a great opportunity to save for your future through pre-tax savings with tax-deferred investing, and after-tax Roth savings with tax-free investing. The 401(k) Plan is administered by Fidelity, a trusted partner in the retirement industry. Here's how the plan works...

## You Contribute

You can contribute up to 75% of your eligible pay, up to the annual IRS limit (\$19,500 in 2021), plus an additional catch-up contribution if you are age 50 or older (\$6,500 in 2021). If you receive quarterly or annual bonus payments, you can elect a separate contribution up to 75% of your bonus payment. Your contributions from bonus payments and from regular eligible pay will be added together to determine if the annual limits on your contributions have been reached. IRS limits for 2022 may be higher after updates for cost-of-living adjustments. Your contributions are deducted from each paycheck. Whether you contribute on a pre-tax basis or an after-tax Roth basis depends on your personal retirement strategy, so consult your tax advisor before making your decision.

## **UNFI Contributes**

To help you achieve your retirement goals, UNFI will match \$0.50 of each dollar you contribute, up to the first 8% of your contributions to the 401(k) Plan. That means:

- When you contribute at least 8% of your eligible pay each pay period,
- UNFI will contribute 4%,
- For a total combined contribution of 12%.

Any contributions you make, as well as related earnings, are always 100% vested, even if you leave UNFI. UNFI's matching contributions and related earnings will vest when you complete three years of service or if while employed by UNFI you:

- Die
- Become disabled
- Reach age 59

Note that catch-up contributions are not eligible for company-matching contributions. Also, if at year-end, you have not received the maximum company-matching contribution that you are eligible for based on your total pre-tax and Roth contributions for the year, UNFI will contribute an additional amount so you receive the maximum company-matching contribution.

### You Invest

The 401(k) Plan is designed to make it easy and convenient for you to save on your own. You direct the investment of your account, which means you decide how to invest any contributions you or UNFI makes. Choose from easy-to-invest, pre-mixed portfolios or create your own portfolio with a wide range of investment funds, including a self-directed brokerage option which offers you the opportunity to invest in thousands of mutual fund investment options beyond the investment options offered directly through the 401(k) Plan.

For pre-tax investing, you do not pay taxes on any investment earnings until you take a withdrawal from the 401(k) Plan, which allows your balance to grow even faster over time. For after-tax Roth investing, you pay taxes now on your contributions, which allows you to receive a distribution of your contributions and investment earnings tax-free upon a qualified withdrawal from the 401(k) Plan.

## Already Have A 401 (k)?

If you have a 401 (k) account or other qualified retirement plan through a previous employer, you can roll over your vested balance into the UNFI 401 (k) Plan. For more information about rollovers and any applicable fees, call the Fidelity Retirement Benefits Line at **1-800-835-5095** or log on to **www.netbenefits.com**. You may incur fees from your current 401 (k) provider, so consider your rollover options carefully.

## **Eligibility Details**

- **To participate in the 401 (k) Plan and make contributions:** You must be at least 21 years of age and have been with UNFI for 30 days, beginning with your date of hire.
- **To be eligible for company-matching contributions:** You must be at least 21 years of age and have been with UNFI for six months, beginning with your date of hire.

If you are eligible and haven't joined the 401(k) Plan, you can enroll at **www.netbenefits.com** or by calling the Fidelity Retirement Benefits Line at **1-800-835-5095** Monday through Friday, 8:30 a.m. to 8:30 p.m. ET.

To use the **EasyEnroll** feature and enroll in the 401(k) Plan in just 60 seconds or less, go to **www.netbenefits.com/easy** or text START to 343898 (message and data rates may apply).

### IT'S NEVER TOO EARLY OR TOO LATE

You may think retirement is a ways off or so close that you've run out of time. Not the case! It's never too early or too late to start saving for retirement, but the sooner you start, the better. Even if you can't commit to contributing 8% today, start small and increase over time.

### DON'T MISS OUT ON FREE MONEY!

Contribute at least 8% of your pay each pay period to receive the full 4% company-matching contribution. Contributing less than 8% means you're leaving "free" money on the table!

# Contacts

General Benefits Information						
Associate Contact Center	ACCInquiry@unfi.com	1-800-969-9688				
Healthy Pursuits Wellness Program						
<b>Virgin Pulse</b> Healthy Pursuits <i>wellness</i> <i>information</i>	join.virginpulse.com/unfihealthypursuits registered members: www.app.member.virginpulse.com	1-888-671-9395				
Employee Assistance Program						
ComPsych	www.guidanceresources.com Web ID: UNFI	1-844-729-5167				
UNFI 401 (k) Plan						
Fidelity	www.netbenefits.com	1-800-835-5095				
Associate Discount Program						
PerkSpot unfi.perkspot.com		1-866-606-6057				
Child and Family Care Resources						
Bright Horizons	<b>clients.brighthorizons.com/unfi</b> If prompted, enter the following employer username: UNFI; Password: Benefits4You	1-877-242-2737				

# **Required Notices**

## Health Insurance Marketplace Options: Frequently Asked Questions

#### Are individuals required to have health coverage?

Prior to January 2019, most individuals were required to obtain acceptable health insurance coverage for themselves and their family members or pay a penalty. This provision of the health care reform law was called the "individual mandate" because it had the effect of requiring individuals to have health coverage. This portion of the law has been removed effective January 2019. However, it should not prevent you from obtaining acceptable health insurance coverage for you and your family.

# Do UNFI's health plans meet the government standard for minimum value?

Yes, UNFI's current health plans meet the government standards for minimum value.

#### Are UNFI's health plans intended to be affordable?

Yes, UNFI's current health plans meet the standards for affordable coverage.

#### Does this mean I have to join the UNFI health plan?

No, you will have the option to obtain coverage through the exchange in the state that you reside in.

#### What if I want to join the UNFI health plan?

Only associates eligible for benefits coverage are able to join the UNFI health plan.

# Will I qualify for a subsidy if I obtain coverage through the exchange?

It is extremely rare to qualify for a subsidy. UNFI's current health plans meet the government standards for minimum value as well as affordable care and no subsidy would apply.

#### Are all exchanges the same?

No, each state has its own individual plan benefits and costs that meet federal guidelines.

# Are insurance premiums for the exchange pre-tax or after-tax?

Premiums are made on an after-tax basis.

# Can I drop my UNFI health coverage to obtain coverage through the exchange?

In general, no, unless you are eligible to enroll in exchange coverage through either a special enrollment period or the exchange's annual open enrollment period.

# When is the annual open enrollment for the exchange?

The annual open enrollment period is the same for all exchanges: November 1 – January 31.

# Who do I contact if I want to learn more about the exchange and the health marketplace options?

You can contact your state exchange. Log on to **www.healthcare.gov** for information regarding exchanges and for assistance with evaluating your options, including eligibility for coverage through the marketplace and the costs.

#### Can UNFI advise me on my options?

No, the information needed to make this decision includes a review of all your personal financial information which is not available to UNFI.

#### What if I lose my UNFI health coverage?

You may apply for coverage through the Exchange. You may be eligible for COBRA.